

The QLD Institute of Family Therapy

WEBSITE PRIVACY AND COOKIE STATEMENT

The QLD Institute of Family Therapy is committed to user privacy. This privacy statement relates only to the information automatically collected from you resulting from your visit to websites controlled by The QLD Institute of Family Therapy. For more information on the management of personal information and privacy for training and workshop participation, please contact qldfamilytherapy@gmail.com

NATIONAL AND INTERNATIONAL REGULATORY COMPLIANCE

This policy is designed to meet the requirements of the following laws and regulations:

- The European Union General Data Protection Regulation (GDPR), which is designed to regulate personal data of individuals in the European Union (EU) through the entire life-cycle of collection, use, retention, transfer and deletion. <https://gdpr-info.eu/>
- The Australian Privacy Act (1988) and Australian Privacy Principles (the Australian Privacy Law). <https://www.oaic.gov.au/privacy/australian-privacy-principles/>

THE QLD INSTITUTE OF FAMILY THERAPY WEBSITE

URL: <https://www.qldfamilytherapy.com>

You may choose to supply The QLD Institute of Family Therapy with additional information electronically as part of certain requests you may make on the website. For example:

- If you choose to contact or submit questions via the contact form, The QLD Institute of Family Therapy may request additional information to be able to assist. This information may include your name, address, email address, or other identifying information.
- If you choose to electronically do business with The QLD Institute of Family Therapy, including online purchases, additional financial information, including your credit card number, expiration date, banking details, or billing address may be collected.
- If you choose to apply for workshops, courses and online courses, collection of information will include name, email and credit card details.

If you are concerned about transmitting information over the Internet, you can always contact The QLD Institute of Family Therapy via mail or phone. Your information will not be added to mailing lists unless you consent to do so.

The QLD Institute of Family Therapy does not sell, trade, or otherwise transfer your personally identifiable information to commercial or outside third parties. This does not include trusted third parties who assist The QLD Institute of Family Therapy in operating the site, conducting business, or servicing you, so long as those parties agree to keep this

information confidential. Non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

ACCESS TO PERSONAL INFORMATION

If you wish to lodge an information access application under GDPR or the Information Privacy Act, please contact The QLD Institute of Family Therapy by emailing qldfamilytherapy@gmail.com

COOKIES

What are Cookies?

Cookies are text files that are downloaded to your computer or mobile device when you access a website. As you browse, cookies gather and store some information about the way you use that website.

Cookies allow the website to recognise your device each time you visit, providing you with a better experience because the site learns your preferences as you browse. Some types of cookies also perform essential functions to enhance how the site works.

Use of Cookies

The QLD Institute of Family Therapy website uses cookies, tracking pixels, and similar technologies (collectively, 'cookies') for advertising, analysis, and reporting purposes. By visiting websites under the control of The QLD Institute of Family Therapy, third-parties (such as Google or Facebook) may place cookies on your browser or device.

Cookies enable a website to tailor its configuration to your needs and preferences. They do not access information stored on your computer or any personal information (e.g. name, address, email address, or telephone number) and cannot be used to run programs or deliver viruses to your computer. Cookies may track how and when you use a site, which site you visited immediately before, data about targeted ads served to you, and they may store information about your computer, browser, or device (including your IP address or your mobile device type and unique identifier).

The QLD Institute of Family Therapy's web properties use cookies to analyse website traffic and serve relevant ads to website visitors through third-parties such as Facebook and Google. These cookies help tailor advertising that may be of interest to you, and to collect and use other data about your activities on the site and services. Most web browsers automatically accept cookies however you can choose to reject cookies by changing your browser settings. By rejecting cookies, some of your online experiences may be limited.

Reporting, Remarketing, and Retargeting

The QLD Institute of Family Therapy uses and shares cookies to facilitate reporting of demographics and interests of its site visitors via such services as Google, Facebook, and other third-party platforms. This site uses Google Analytics to collect and process

information pertaining to website visitors and onsite behaviour, understand traffic sources and facilitate successful business metrics.

For more information on how Google uses your data, visit:

www.google.com/policies/privacy/partners/.

The full comprehensive privacy policy is available at: <https://policies.google.com/privacy>.

How to opt-out, block or delete cookies

Cookies are supported by most web browsers, but you can set your browser to block cookies and you can delete them whenever you like. Your experience across the site may be limited and you may find that some parts of the website won't work, especially where cookies are used for security and fraud detection functions with regards to online payments.

If you would like to understand more about this process, watch the 'How online behavioural advertising works' video from the European Interactive Design Advertising Alliance:

<https://youtu.be/AC7UPaVgoJ0>

To change your web browser preferences:

Google Chrome

You can read more about [how Google uses data](#). You can choose not to allow Google to collect your information by [opting out of Google Analytics](#) or specifically opt out of [Google Analytics display advertiser features](#).

Open your Chrome browser > go to Customise and Control Google Chrome > Settings > Main Menu > Advanced > Privacy and Security > Content Settings > Cookies. Then you can choose your settings.

For more instructions visit [how to adjust cookie settings on mobile devices](#).

Safari

Go to Settings > Safari > Preferences > Privacy. Then you can choose your settings.

For more information including on mobile, visit: [how to adjust cookie settings on Apple devices](#).

Internet Explorer and Edge

Open the browser > select Tools > Internet Options > Privacy > Advanced. Then you can choose your settings.

For more information visit [Microsoft Support](#).

Mozilla Firefox

Open Firefox > select Tools > Options > Privacy > Cookies. You can then choose your settings.

For more information visit [Mozilla support](#).

Other Platforms including Social Media

You can manage your preferences on other platforms by reviewing their privacy and security policies and settings.

YOUR CONSENT

By using The QLD Institute of Family Therapy website, you consent to the website privacy and cookie policy.

CHANGE IN PRIVACY POLICY

You may request access to, or correction of, your personal information held by The QLD Institute of Family Therapy, or exercise data subject rights under the GDPR if applicable.

This policy may change in accordance with international and national privacy standards, regulations, policy, and laws; or updates to new working practices. The most recent changes were made on 17 June 2020.

For further information please contact The QLD Institute of Family Therapy at qldfamilytherapy@gmail.com

FURTHER INFORMATION

If you have queries about our privacy and security practices, please contact The QLD Institute of Family Therapy by emailing qldfamilytherapy@gmail.com